

Our Return Policy Explained

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All items in our shop are made to order, which means they are created specifically for you at the time of purchase. For this reason, we do not accept returns or offer refunds for buyer's remorse, including ordering the wrong size, color, or simply changing your mind. (PLEASE NOTE: ACCORDING TO PRINTFUL-THEIR ITEMS ARE KNOWN TO RUN SMALL-ORDER 1 (ONE) SIZE UP FROM YOUR USUAL SIZE.)

However, we want you to love your order! If your item arrives damaged, misprinted, or defective, please contact us within 30 days of delivery. We'll gladly work with our production partner, Printful, to resolve the issue.

To start a claim:

Email us at info@mrsgrents.com with your order number.

Include clear photos of the damaged or defective item.

Describe the issue briefly.

For full details, please see Printful's official return policy:

<https://www.printful.com/policies/returns>

Important Notes:

We do not accept returns or exchanges for incorrect sizing. (PLEASE NOTE: ACCORDING TO

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If a package is returned due to an incorrect shipping address, reshipping costs may apply AT YOUR EXPENSE.

Items cannot be returned to our address or to Printful's facilities without authorization. PLEASE DO NOT SEND US BACK THE ITEMS UNLESS THERE IS EVIDENCE OF DAMAGE AND YOU HAVE RECEIVED PRIOR AUTHORIZATION FROM MRSGRENTS.COM TO SEND IT BACK.

Thank you for your understanding and support of made-to-order products with Printful!